



CHICO POLICE DEPARTMENT

Public Service Announcement

530-897-4942

NARRATIVE:

On 1/20/17, an investigator with Pacific Gas and Electric notified the Chico Police Department of a Chico-area scam that was brought to their attention.

The scam involves the use of a “Magic Jack” or similar device to hide or spoof the caller’s phone number. When answered, the caller heard an automated message that appeared to be an authentic PG&E message asking for personal information.

The alert caller contacted PG&E, who investigated the call and deemed it as a “phishing” scam to gain personal and confidential information. PG&E states they will never ask for financial information over the phone.

The Chico Police wish to remind everyone to be extremely careful about giving personal information over the phone. If you have any questions or suspicions about a caller’s authenticity, hang up and call the business’s official line directly.

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Chico Police Target Team

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